

Response time data for MFB appliances responding to Structure Fires in the Metropolitan District where the MFB appliances are primary appliances (1st appliance onscene).



Emergency Structure Fires meeting benchmarks by Station Maintenance Area

Reporting period: 1 October 2018 to 31 December 2018

Primarily residential structure fires including commercial centres, industrial and/or community services e.g. schools, correctional facilities, hospitals. MFB has service delivery standards, which specify a response time target for a station to attend an emergency incident. The service delivery standard (response time) for Structure Fire is 7.7 minutes.

MFB District	MFB Station Maintenance Area	Number of incidents within the Station Maintenance Area for the reporting period	Number of emergency incidents within the Station Maintenance Area for the reporting period	Community Response		
				Number of emergency incidents the standard of 7.7 minutes was met by any station	% of emergency incidents the standard of 7.7 minutes was met by any station	The time in minutes in which 90% of emergency incidents were responded to by any station
Central	1 - Eastern Hill	23	22	22	100.0%	4.9
Central	2 - West Melbourne	26	26	26	100.0%	6.2
Central	3 - Carlton	26	26	26	100.0%	5.4
Northern	4 - Brunswick	18	18	17	94.4%	6.6
Northern	5 - Broadmeadows	20	20	13	65.0%	9.4
Northern	6 - Pascoe Vale	17	17	16	94.1%	7.6
Central	10 - Richmond	26	26	25	96.2%	5.7
Northern	11 - Epping	11	11	10	90.9%	7.3
Northern	12 - Preston	20	20	20	100.0%	6.2
Northern	13 - Northcote	15	14	13	92.9%	6.0
Northern	15 - Heidelberg	15	15	15	100.0%	6.3
Eastern	18 - Hawthorn	20	20	20	100.0%	6.4
Eastern	20 - Box Hill	19	18	18	100.0%	6.5
Eastern	22 - Ringwood	10	10	10	100.0%	7.0
Eastern	23 - Burwood	11	11	11	100.0%	5.8
Southern	24 - Malvern	21	21	19	90.5%	6.9
Southern	25 - Oakleigh	13	13	11	84.6%	6.1
Eastern	26 - Croydon	12	12	11	91.7%	6.5
Southern	31 - Glen Waverley	11	11	11	100.0%	6.8
Southern	32 - Ormond	18	18	16	88.9%	7.4
Southern	33 - Mentone	12	12	11	91.7%	6.6
Southern	34 - Highett	22	22	19	86.4%	7.5
Southern	35 - Windsor	42	42	37	88.1%	7.4
Central	38 - South Melbourne	30	30	30	100.0%	5.8
Western	41 - St Albans	19	19	17	89.5%	7.4
Western	43 - Deer Park	11	11	10	90.9%	6.6
Western	44 - Sunshine	14	14	13	92.9%	6.9
Western	47 - Footscray	16	16	15	93.8%	7.0
Western	50 - Ascot Vale	29	29	25	86.2%	7.7
Western	51 - Keilor	14	14	12	85.7%	7.5
	Total	547	544	507	93.2%	