

**Response time data for MFB appliances responding to Emergency Medical Response incidents in the Metropolitan District where the MFB appliances are primary appliances (1st appliance onscene).**



Emergency Medical Response incidents (EMR) meeting targets by Station Maintenance Area

Reporting period: 1 April 2018 to 30 June 2018

MFB has service delivery standards, which specify a response time target for a station to attend an emergency incident. The service delivery standard (response time) for EMR is 9.2 minutes.

MFB District	MFB Station Maintenance Area	Number of incidents within the Station Maintenance Area for the reporting period	Number of emergency incidents within the Station Maintenance Area for the reporting period	Community Response <small>These figures represent the service provided to the community by MFB</small>		
				Number of emergency incidents the standard of 9.2 minutes was met by any station	% of emergency incidents the standard of 9.2 minutes was met by any station	The time in minutes in which 90% of emergency incidents were responded to by any station
Central	1 - Eastern Hill	29	29	28	96.6%	5.1
Central	2 - West Melbourne	17	17	17	100.0%	5.6
Central	3 - Carlton	22	22	20	90.9%	6.8
Northern	4 - Brunswick	29	29	28	96.6%	7.5
Northern	5 - Broadmeadows	40	40	38	95.0%	8.6
Northern	6 - Pascoe Vale	20	20	20	100.0%	6.8
Northern	7 - Thomastown	24	24	23	95.8%	7.1
Central	10 - Richmond	69	69	68	98.6%	5.5
Northern	11 - Epping	14	14	12	85.7%	8.5
Northern	12 - Preston	23	23	22	95.7%	7.1
Northern	13 - Northcote	18	18	17	94.4%	7.9
Northern	14 - Bundoora	10	10	10	100.0%	6.7
Northern	15 - Heidelberg	25	25	24	96.0%	7.8
Northern	16 - Greensborough	13	13	13	100.0%	7.4
Eastern	18 - Hawthorn	13	13	12	92.3%	8.0
Eastern	19 - North Balwyn	16	16	15	93.8%	8.0
Eastern	20 - Box Hill	19	19	18	94.7%	7.6
Eastern	22 - Ringwood	17	17	17	100.0%	7.4
Eastern	23 - Burwood	24	24	23	95.8%	7.1
Southern	24 - Malvern	23	23	21	91.3%	7.2
Eastern	26 - Croydon	22	21	21	100.0%	6.5
Eastern	27 - Nunawading	17	17	16	94.1%	9.0
Eastern	28 - Vermont South	15	15	14	93.3%	7.6
Southern	29 - Clayton	14	14	14	100.0%	7.6
Southern	31 - Glen Waverley	21	21	21	100.0%	7.3
Southern	32 - Ormond	25	25	25	100.0%	6.7
Southern	33 - Mentone	27	27	26	96.3%	8.3
Southern	34 - Highett	26	26	26	100.0%	7.9
Southern	35 - Windsor	68	67	63	94.0%	7.4
Central	38 - South Melbourne	24	24	24	100.0%	6.2
Southern	39 - Port Melbourne	15	15	15	100.0%	5.6
Western	40 - Laverton	15	15	14	93.3%	7.9
Western	41 - St Albans	39	39	38	97.4%	7.4
Western	42 - Newport	19	19	15	78.9%	10.9
Western	43 - Deer Park	27	27	27	100.0%	7.4
Western	44 - Sunshine	30	30	29	96.7%	6.7
Western	45 - Spotswood	10	10	8	80.0%	9.7
Western	47 - Footscray	17	17	16	94.1%	8.0
Western	48 - Taylors Lakes	15	15	15	100.0%	7.4
Western	49 - North Laverton	10	10	10	100.0%	6.8
Western	50 - Ascot Vale	31	31	28	90.3%	7.2
Western	51 - Keilor	25	25	25	100.0%	7.7
Northern	52 - Tullamarine	13	13	13	100.0%	7.2
	<b>Total</b>	<b>1005</b>	<b>1003</b>	<b>964</b>	<b>96.1%</b>	