

Response time data for MFB appliances responding to Emergency Medical Response incidents in the Metropolitan District where the MFB appliances are primary appliances (1st appliance onscene).



Emergency Medical Response incidents (EMR) meeting benchmarks by Station Maintenance Area

Reporting period: 1 October 2018 to 31 December 2018

MFB has service delivery standards, which specify a response time target for a station to attend an emergency incident. The service delivery standard (response time) for EMR is 9.2 minutes.

MFB District	MFB Station Maintenance Area	Number of incidents within the Station Maintenance Area for the reporting period	Number of emergency incidents within the Station Maintenance Area for the reporting period	Community Response <small>These figures represent the service provided to the community by MFB</small>		
				Number of emergency incidents the standard of 9.2 minutes was met by any station	% of emergency incidents the standard of 9.2 minutes was met by any station	The time in minutes in which 90% of emergency incidents were responded to by any station
Central	1 - Eastern Hill	32	32	32	100.0%	5.1
Central	2 - West Melbourne	10	10	9	90.0%	6.4
Central	3 - Carlton	19	19	19	100.0%	6.3
Northern	4 - Brunswick	28	28	28	100.0%	5.6
Northern	5 - Broadmeadows	36	36	33	91.7%	8.8
Northern	6 - Pascoe Vale	27	27	27	100.0%	7.8
Northern	7 - Thomastown	27	27	27	100.0%	6.6
Central	10 - Richmond	89	89	88	98.9%	6.1
Northern	11 - Epping	23	23	23	100.0%	7.6
Northern	12 - Preston	30	30	30	100.0%	7.5
Northern	13 - Northcote	15	15	15	100.0%	6.5
Northern	15 - Heidelberg	36	36	34	94.4%	6.9
Eastern	18 - Hawthorn	20	20	18	90.0%	8.0
Eastern	19 - North Balwyn	21	21	20	95.2%	7.2
Eastern	20 - Box Hill	28	28	26	92.9%	8.6
Eastern	22 - Ringwood	21	21	21	100.0%	5.8
Eastern	23 - Burwood	20	20	20	100.0%	7.1
Southern	24 - Malvern	18	18	18	100.0%	5.6
Southern	25 - Oakleigh	16	16	16	100.0%	6.9
Eastern	26 - Croydon	14	14	13	92.9%	7.5
Eastern	27 - Nunawading	22	22	22	100.0%	6.9
Eastern	28 - Vermont South	10	10	10	100.0%	6.0
Southern	29 - Clayton	12	12	11	91.7%	6.7
Southern	31 - Glen Waverley	22	21	21	100.0%	6.9
Southern	32 - Ormond	37	37	33	89.2%	7.7
Southern	33 - Mentone	14	14	14	100.0%	7.3
Southern	34 - Highett	28	28	26	92.9%	8.7
Southern	35 - Windsor	78	78	71	91.0%	9.0
Central	38 - South Melbourne	28	28	27	96.4%	7.6
Southern	39 - Port Melbourne	16	16	16	100.0%	5.8
Western	40 - Laverton	14	14	12	85.7%	6.9
Western	41 - St Albans	35	35	34	97.1%	6.9
Western	43 - Deer Park	19	19	19	100.0%	7.5
Western	44 - Sunshine	20	20	20	100.0%	6.2
Western	47 - Footscray	44	44	42	95.5%	6.3
Western	49 - North Laverton	15	15	15	100.0%	6.9
Western	50 - Ascot Vale	37	37	34	91.9%	8.5
Western	51 - Keilor	20	20	20	100.0%	7.9
Northern	52 - Tullamarine	14	14	13	92.9%	7.9
	Total	1015	1014	977	96.4%	