

**Response time data for MFB appliances responding to Emergency Medical Response incidents in the Metropolitan District where the MFB appliances are primary appliances (1st appliance onscene).**



Emergency Medical Response incidents (EMR) meeting targets by Station Maintenance Area

Reporting period: 1 July 2018 to 30 September 2018

MFB has service delivery standards, which specify a response time target for a station to attend an emergency incident. The service delivery standard (response time) for EMR is 9.2 minutes.

				Community Response		
				These figures represent the service provided to the community by MFB		
MFB District	MFB Station Maintenance Area	Number of incidents within the Station Maintenance Area for the reporting period	Number of emergency incidents within the Station Maintenance Area for the reporting period	Number of emergency incidents the standard of 9.2 minutes was met by any station	% of emergency incidents the standard of 9.2 minutes was met by any station	The time in minutes in which 90% of emergency incidents were responded to by any station
Central	1 - Eastern Hill	32	32	32	100.0%	5.2
Central	2 - West Melbourne	26	26	26	100.0%	4.8
Central	3 - Carlton	17	17	17	100.0%	5.9
Northern	4 - Brunswick	20	20	18	90.0%	6.0
Northern	5 - Broadmeadows	36	36	36	100.0%	8.4
Northern	6 - Pascoe Vale	31	31	30	96.8%	7.4
Northern	7 - Thomastown	22	22	21	95.5%	7.2
Central	10 - Richmond	73	73	72	98.6%	5.9
Northern	11 - Epping	33	33	30	90.9%	8.6
Northern	12 - Preston	27	27	26	96.3%	7.7
Northern	13 - Northcote	29	29	28	96.6%	8.0
Northern	14 - Bundoora	14	14	13	92.9%	8.6
Northern	15 - Heidelberg	29	29	26	89.7%	8.5
Northern	16 - Greensborough	10	10	9	90.0%	8.5
Eastern	18 - Hawthorn	21	21	21	100.0%	6.5
Eastern	19 - North Balwyn	24	24	23	95.8%	8.2
Eastern	20 - Box Hill	20	20	19	95.0%	6.7
Eastern	22 - Ringwood	15	15	15	100.0%	6.3
Eastern	23 - Burwood	15	15	15	100.0%	6.9
Southern	24 - Malvern	25	25	23	92.0%	7.4
Southern	25 - Oakleigh	14	14	14	100.0%	6.6
Eastern	26 - Croydon	20	20	19	95.0%	8.1
Eastern	27 - Nunawading	18	18	18	100.0%	6.2
Eastern	28 - Vermont South	18	18	18	100.0%	7.7
Southern	29 - Clayton	19	19	18	94.7%	7.1
Eastern	30 - Templestowe	13	13	13	100.0%	7.5
Southern	31 - Glen Waverley	22	22	22	100.0%	7.1
Southern	32 - Ormond	46	46	45	97.8%	7.5
Southern	33 - Mentone	18	18	18	100.0%	7.4
Southern	34 - Highett	34	34	33	97.1%	8.3
Southern	35 - Windsor	62	62	62	100.0%	7.1
Central	38 - South Melbourne	36	36	36	100.0%	6.0
Southern	39 - Port Melbourne	13	13	13	100.0%	6.5
Western	41 - St Albans	34	34	32	94.1%	7.5
Western	42 - Newport	10	10	10	100.0%	7.9
Western	43 - Deer Park	30	30	30	100.0%	7.7
Western	44 - Sunshine	19	19	19	100.0%	5.5
Western	47 - Footscray	30	30	28	93.3%	7.2
Western	49 - North Laverton	10	10	9	90.0%	8.3
Western	50 - Ascot Vale	25	25	23	92.0%	8.2
Western	51 - Keilor	15	15	15	100.0%	6.7
Northern	52 - Tullamarine	18	18	16	88.9%	8.7
	<b>Total</b>	<b>1043</b>	<b>1043</b>	<b>1011</b>	<b>96.9%</b>	