

Response time data for MFB appliances responding to emergency incidents (Code 1) in the Metropolitan District where the MFB appliances are primary appliances (1st appliance onscene).



Emergency incidents (Code 1) meeting targets by Station Maintenance Area

Reporting period: 1 July 2018 to 30 September 2018

MFB has service delivery standards, which specify a response time target for a station to attend an emergency incident. The service delivery standard (response time) for all emergency incidents is 7.7 minutes with the exception of the Emergency Medical Response incidents (EMR). The service delivery standard (response time) for EMR is 9.2 minutes.

				Community Response		
				These figures represent the service provided to the community by MFB		
MFB District	MFB Station Maintenance Area	Number of incidents within the Station Maintenance Area for the reporting period	Number of emergency incidents within the Station Maintenance Area for the reporting period	Number of emergency incidents the standards were met by any station	% of emergency incidents the standards were met by any station	The time in minutes in which 90% of emergency incidents were responded to by any station
Central	1 - Eastern Hill	413	388	387	99.7%	5.0
Central	2 - West Melbourne	387	370	364	98.4%	6.3
Central	3 - Carlton	375	357	353	98.9%	5.7
Northern	4 - Brunswick	200	176	169	96.0%	6.9
Northern	5 - Broadmeadows	237	207	182	87.9%	8.4
Northern	6 - Pascoe Vale	168	131	116	88.5%	8.0
Northern	7 - Thomastown	120	96	89	92.7%	7.5
Northern	9 - Somerton	84	73	63	86.3%	7.8
Central	10 - Richmond	302	286	277	96.9%	6.3
Northern	11 - Epping	158	140	112	80.0%	8.9
Northern	12 - Preston	197	182	173	95.1%	7.3
Northern	13 - Northcote	172	147	131	89.1%	8.0
Northern	14 - Bundoora	150	136	121	89.0%	7.8
Northern	15 - Heidelberg	215	194	175	90.2%	7.9
Northern	16 - Greensborough	74	66	58	87.9%	8.1
Eastern	18 - Hawthorn	239	220	205	93.2%	7.4
Eastern	19 - North Balwyn	120	105	95	90.5%	8.2
Eastern	20 - Box Hill	158	143	137	95.8%	6.6
Eastern	22 - Ringwood	145	121	113	93.4%	7.0
Eastern	23 - Burwood	157	142	134	94.4%	7.3
Southern	24 - Malvern	187	178	166	93.3%	7.3
Southern	25 - Oakleigh	154	130	121	93.1%	7.6
Eastern	26 - Croydon	132	114	110	96.5%	6.6
Eastern	27 - Nunawading	130	112	109	97.3%	6.6
Eastern	28 - Vermont South	129	114	110	96.5%	7.0
Southern	29 - Clayton	128	117	104	88.9%	7.7
Eastern	30 - Templestowe	73	64	58	90.6%	7.7
Southern	31 - Glen Waverley	234	217	192	88.5%	7.9
Southern	32 - Ormond	270	241	223	92.5%	7.5
Southern	33 - Mentone	150	125	116	92.8%	7.4
Southern	34 - Highett	240	201	171	85.1%	8.5
Southern	35 - Windsor	538	500	474	94.8%	7.1
Central	38 - South Melbourne	410	394	380	96.4%	6.5
Southern	39 - Port Melbourne	130	124	118	95.2%	6.9
Western	40 - Laverton	102	92	66	71.7%	9.3
Western	41 - St Albans	146	125	111	88.8%	7.8
Western	42 - Newport	87	79	71	89.9%	7.9
Western	43 - Deer Park	140	130	119	91.5%	7.8
Western	44 - Sunshine	150	132	128	97.0%	6.9
Western	45 - Spotswood	75	63	57	90.5%	7.7
Western	46 - Altona	41	38	31	81.6%	8.5
Western	47 - Footscray	240	223	211	94.6%	7.2
Western	48 - Taylors Lakes	61	59	54	91.5%	7.6
Western	49 - North Laverton	124	112	80	71.4%	9.3
Western	50 - Ascot Vale	189	167	150	89.8%	7.9
Western	51 - Keilor	95	82	69	84.1%	8.3
Northern	52 - Tullamarine	107	98	79	80.6%	9.2
	Total	8533	7711	7132	92.5%	7.5