

Response time data for MFB appliances responding to emergency incidents (Code 1) in the Metropolitan District where the MFB appliances are primary appliances (1st appliance onscene).



Emergency incidents (Code 1) meeting targets by Station Maintenance Area

Reporting period: 1 April 2018 to 30 June 2018

MFB has service delivery standards, which specify a response time target for a station to attend an emergency incident. The service delivery standard (response time) for all emergency incidents is 7.7 minutes with the exception of the Emergency Medical Response incidents (EMR). The service delivery standard (response time) for EMR is 9.2 minutes.

				Community Response		
				These figures represent the service provided to the community by MFB		
MFB District	MFB Station Maintenance Area	Number of incidents within the Station Maintenance Area for the reporting period	Number of emergency incidents within the Station Maintenance Area for the reporting period	Number of emergency incidents the standards were met by any station	% of emergency incidents the standards were met by any station	The time in minutes in which 90% of emergency incidents were responded to by any station
Central	1 - Eastern Hill	384	370	364	98.4%	5.5
Central	2 - West Melbourne	403	380	366	96.3%	6.5
Central	3 - Carlton	419	399	385	96.5%	6.1
Northern	4 - Brunswick	232	202	188	93.1%	7.2
Northern	5 - Broadmeadows	264	239	207	86.6%	8.3
Northern	6 - Pascoe Vale	142	130	115	88.5%	8.1
Northern	7 - Thomastown	161	137	122	89.1%	7.8
Northern	9 - Somerton	89	78	67	85.9%	7.9
Central	10 - Richmond	314	297	286	96.3%	6.3
Northern	11 - Epping	143	121	84	69.4%	9.4
Northern	12 - Preston	163	141	131	92.9%	7.4
Northern	13 - Northcote	183	154	135	87.7%	7.9
Northern	14 - Bundoora	168	157	142	90.4%	7.7
Northern	15 - Heidelberg	224	197	179	90.9%	7.8
Northern	16 - Greensborough	98	90	79	87.8%	7.9
Eastern	18 - Hawthorn	207	187	157	84.0%	8.7
Eastern	19 - North Balwyn	110	97	84	86.6%	8.0
Eastern	20 - Box Hill	149	140	132	94.3%	7.4
Eastern	22 - Ringwood	149	134	127	94.8%	7.2
Eastern	23 - Burwood	185	170	158	92.9%	7.4
Southern	24 - Malvern	270	246	230	93.5%	7.4
Southern	25 - Oakleigh	181	154	135	87.7%	8.0
Eastern	26 - Croydon	118	105	98	93.3%	7.2
Eastern	27 - Nunawading	125	111	106	95.5%	7.5
Eastern	28 - Vermont South	137	123	112	91.1%	7.5
Southern	29 - Clayton	116	110	97	88.2%	8.2
Eastern	30 - Templestowe	71	62	55	88.7%	7.6
Southern	31 - Glen Waverley	244	223	199	89.2%	7.8
Southern	32 - Ormond	177	152	140	92.1%	7.6
Southern	33 - Mentone	140	121	106	87.6%	8.0
Southern	34 - Highett	226	184	149	81.0%	8.6
Southern	35 - Windsor	556	524	502	95.8%	7.0
Central	38 - South Melbourne	438	419	405	96.7%	6.5
Southern	39 - Port Melbourne	137	131	119	90.8%	7.5
Western	40 - Laverton	131	116	88	75.9%	9.0
Western	41 - St Albans	158	132	125	94.7%	7.4
Western	42 - Newport	97	88	80	90.9%	7.7
Western	43 - Deer Park	144	127	121	95.3%	7.4
Western	44 - Sunshine	177	159	151	95.0%	7.3
Western	45 - Spotswood	89	78	66	84.6%	8.2
Western	46 - Altona	44	36	30	83.3%	8.2
Western	47 - Footscray	202	186	182	97.8%	6.8
Western	48 - Taylors Lakes	63	56	52	92.9%	7.4
Western	49 - North Laverton	155	143	99	69.2%	9.1
Western	50 - Ascot Vale	223	193	175	90.7%	7.5
Western	51 - Keilor	129	112	98	87.5%	8.6
Northern	52 - Tullamarine	101	96	63	65.6%	9.6
	Total	8836	8007	7291	91.1%	7.7